



***Setting Innovative
Standards***

M PUMPS SRL
Via dell'artigianato, 120
45015 Corbola (RO) – Italia
Tel. +39 0426 346304 Fax + 39 0426 349126
info@mpumps.it

MAGNETIC DRIVE PUMPS **peripheral, regenerative, metallic pumps**

• T ECO MAG-M series

INSTALLATION, OPERATION AND MAINTENANCE INSTRUCTIONS

*The present instruction are a translation of the original manual;
Keep it together to the original Italian manual.*

MODEL: pump in close couple version



MODEL: pump plus motor in close couple version



CAUTION

These instructions are intended to qualified personnel that will:

- install the pump;
- use the pump;
- carry out maintenance / repair of the pump.

Read carefully this instruction manual before using the pump

CONTENTS

1. GENERAL WARNINGS AND SAFETY	5
2. WARRANTY	6
3. NAMEPLATE.....	6
4. PUMP DESCRIPTION.....	8
5. TECHNICAL DATA.....	8
6. OPERATING LIMITS AND PERFORMANCES.....	9
7. OVERALL DIMENSIONS.....	10
8. NOISE AND VIBRATION	11
9. RADIATION IONISING.....	11
10. CHECKS TO PUMP DELIVERY, STORAGE	11
11. SHIPPING AND HANDLING	11
12. ASSEMBLY, INSTALLATION, CONNECTIONS, COMMISSIONING AND SETTING	11
12.1. Assembly	11
12.2. Connection of the pump to suction and discharge pipes	12
12.4. Checks for the proper operation	12
12.5. Commissioning and operator training	12
12.5.1. Self-priming pumps and non self-priming pumps	13
13. INTENDED USE OF THE PUMP. IMPROPER USE. DESCRIPTION OF FUNCTIONING. PERSONAL PROTECTIVE EQUIPMENT DURING USE	13
13.1. Intended use of the pump	13
13.2. Instructions for proper use reasonably foreseeable	13
13.3. Not permitted use.....	13
14. RESIDUAL RISKS AND PROTECTION MEASURES TO BE TAKEN.....	14
14.1. Description of the residual risks that remain	14
14.2. Protection measures to be taken by the user and instructions	14
14.3. Personal protective equipment to wear	14
15. OPERATIONAL LIMITS, DESCRIPTION OF HAZARDS NOT ELIMINATED FROM THE SECURITY MEASURES TAKEN ..	14
15.1. Safety information present on the pump	15
15.2. Recovery mode	16
15.3. Fire-fighting equipment to be used:	16
15.4. Emission / dispersion of harmful substances.....	16
16. MALFUNCTIONING, FAILURE, BREAKDOWN, ACCIDENT. MOST FREQUENT PROBLEMS: CAUSES AND REMEDIES ..	16
16.1. Malfunctioning	16
16.2. Failure	16
16.3. Breakdown	16
16.4. Accident.....	16
16.5. Most frequent drawbacks: problems, causes, remedies, residual risks	17
17. PERIODIC AND EXTRAORDINARY MAINTENANCE	19
17.1. Cleaning components and magnet	19
17.2. Periodic preventive maintenance	19
17.2.1. Emptying of the fluid contained in the pump	20
17.3. Extraordinary maintenance.....	20
18. REPAIR AND PARTS REPLACEMENT.....	20
18.1. Pump disassembling	21
18.2. Pump reassembling	23
19. DECOMMISSIONING, DISMANTLING AND DISPOSAL OF MATERIALS	23
19.1. Decommissioning.....	23
19.2. Demolition and dismantling	23
20. SECTION VIEW AND PART LIST	24
21. NOTES	25
22. APPENDIX A – REGISTER OF MAINTENANCE AND PERIODIC CHECK OF THE PUMP.....	26

THIS INSTRUCTION MANUAL is intended to guide those responsible for the installation, operation and maintenance of *M PUMPS* T ECO MAG-M series seal-less magnetic drive pumps. Please read it carefully, before you install and operate your *M PUMPS* pump. Useful information can also be obtained from: - Hydraulic Institute Standards (USA) regarding pump installation.

1. GENERAL WARNINGS AND SAFETY

This manual has been prepared by *M PUMPS* pump to provide the user all necessary information for its proper use and regular maintenance. Together with this manual you will find the manual of the electric motor when the pump is supplied with motor.

For health and safety at the workplace and to ensure a fair and sustainable use of the pump, the manual should be kept for any consultation.

As part of the pump, this manual must be kept with it.

For any given non-deductible or not included in this manual is recommended that you contact *M PUMPS*.

Do not use the pump before you have read and understood all safety rules and instructions in this manual.

In case of damage or loss of the manual, ask for a copy to *M PUMPS* immediately.

The failure on following instructions in this manual, exempt *M PUMPS* from any liability. The pump and the instructions are intended for operators who make professional use and should be used by qualified personnel adequately trained, aware of the application, operation and risk that the pump generates during its use, the user with experience is the best form of qualification.

M PUMPS reserves at any time the right to make changes deemed necessary to improve the pump, taking care to update this manual as soon as possible. This reflects the state of the art when the pump was sold. In case of transfer of the pump, the user is encouraged to report to *M PUMPS* the address of the new owner to facilitate the transmission of any additions to the manual to the new user. *M PUMPS* reserves all rights to this manual, no total or partial reproduction is allowed without written permission.

Symbols used in the manual

Along the manual you will find warning signs to indicate possible dangerous and risky situations. These safety warning signs consist in a symbol and the respective warning.

MAGNETIC



Persistence of a magnetic field. This field may represent an immediate danger to individuals who have electronic medical devices, metal heart valves, metal or any other metal objects, impairing its functionality.
M PUMPS declines any responsibility for any damages to people who did not keep a safe distance of at least 1metre, where it is shown that symbol

DANGER



Indicates a potential risk to operators who are using the pump and / or the integrity of the pump, which could result in damaging itself and / or serious injury to people concerned.

CAUTION



Demands full attention to important details that the staff must know and keep in mind for the proper use and operation of the pump.

PROHIBITION



Demands full attention to operations or manipulations that are absolutely forbidden, not respecting the prohibition may damage the pump and / or operators.
Failing to observe these prohibitions releases *M PUMPS* of any responsibility for damages to things and/or people.

2. WARRANTY

Valid for one year from the date of the pump sale. *M PUMPS* do not assume any liability for any warranties explicit or implied, nor as regards the possibility to sell or the suitability of the items supplied.

The warranty will not be applied if:



- the repair and / or maintenance was not carried out strictly in accordance with the instructions;
- the pump has not been installed and put into service as instructed;
- the repairs were not made by staff *M PUMPS* or were made without consulting *M PUMPS*;
- not original spare parts were used;
- used lubricants were different from those recommended;
- the parts supplied were not used according to their nature and / or destination;
- the parts supplied were used carelessly, negligently, improperly;
- the parts supplied were damaged due to external circumstances.

All wear parts are excluded from warranty.


3. NAMEPLATE

The pump for installation in ordinary environments has the nameplate on the side of the support as shown: only the compiled fields must be considered relevant and therefore valid for identification.

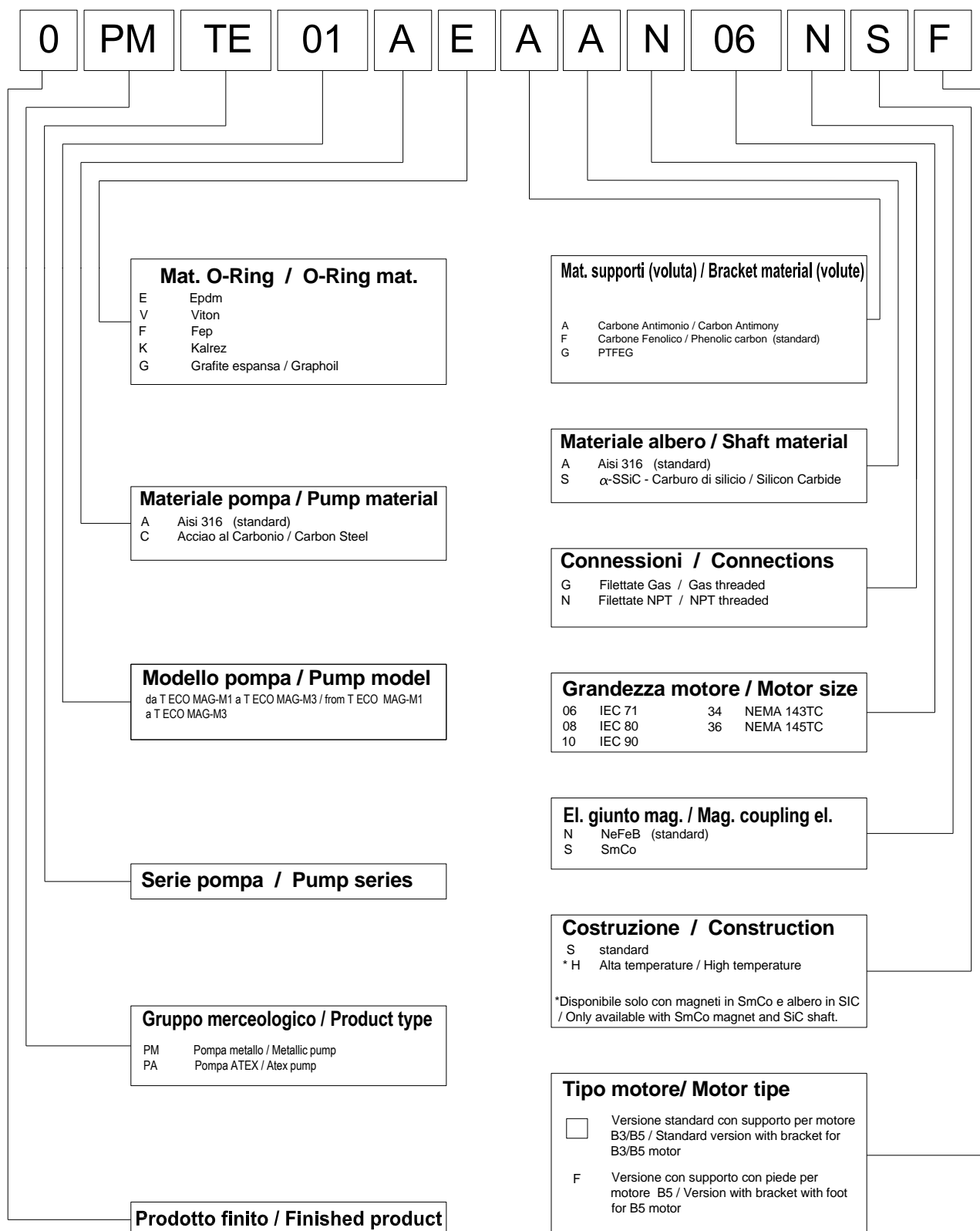
-PUMP UNIT SUPPLIED WITH ELECTRICAL MOTOR:

	M PUMPS SRL Via dell'artigianato, 120 45015 Corbola (RO) – Italia Tel. +39 0426 346304 Fax + 39 0426 349126 www.mpumps.it info@mpumps.it	
MOD.: _____ Q.: _____ (mc/h) H _____ (m) Mot.: _____ rpm P _____ (kW) Impeller D.: _____	S.Nr.: _____ Year: _____ Item Nr.: _____	

-PUMP UNIT SUPPLIED WITHOUT ELECTRICAL MOTOR:

	M PUMPS SRL Via dell'artigianato, 120 45015 Corbola (RO) – Italia Tel. +39 0426 346304 Fax + 39 0426 349126 www.mpumps.it info@mpumps.it	
MOD.: _____ Q.: _____ (mc/h) H _____ (m) Mot.: _____ rpm P _____ (kW) Impeller D.: _____	S.Nr.: _____ Year: _____ Item Nr.: _____	

The serial number of the pump, here called serial number (s.nr) defines the type of components installed in the pump:



4. PUMP DESCRIPTION

Key feature of magnetic drive pumps is that the fluid that has to be pumped never comes into direct contact with engine parts, ensuring the physical separation between the motor and the pump and the transmission is delivered via a coaxial magnetic coupling.

The pump consists of a part (outer rotor) that is coupled to an electric motor through elastic coupling (bare shaft version) or directly (close coupled) and a part (internal rotor integral with the pump impeller) that allows fluid pumping. The outer rotor consists of a series of magnetic elements with variable features and size suitable to the torque to be transmitted. The inner and outer rotor magnets are a magnetic circuit, characterized by overlooked opposite polarity pairs. At electric motor start, the outer rotor, when rotating, drives synchronously the internal rotor, thus the power is transmitted to the pump impeller that explains the liquid pumping contained in the pump body. A static containment shell, called rear casing, located between the two rotors, separates the liquid from the atmosphere, making the pump hermetic.

Applications

- generally this model is ideal for clean liquids slightly contaminated, without particles that can be magnetized;
- the maximum working pressure of the plant, the allowable temperature and the maximum rotation speed depends on the type of pump and it is specified in the "TECHNICAL DATA" paragraph. Other uses are not allowed as the conditions of use stated in the "TECHNICAL DATA" paragraph must be respected in full. Using the pump in a plant or in liquid conditions different from those for which the pump was designed, can lead to dangerous situations to the user.

5. TECHNICAL DATA

The pumps described in this manual have the following characteristics:

T ECO MAG-M

- Nozzle: 1/2" BSP / NPTF;
- Max allowable nozzle loading: 5kg.
- Max viscosity: 200 cps;
- Max system pressure: ☐ 16 BAR (standard)
- Flow up to 1,5mc/h;
- Head up to 85 m;
- Working temperature up to +150 °C (std. Version), from -100°C to 350°C for special version
- Installed motor power: from 0,37 kW to 2,2 kW;
- Speed: up to 3500 rpm;
- Weight (pump only): 6,5 kg;

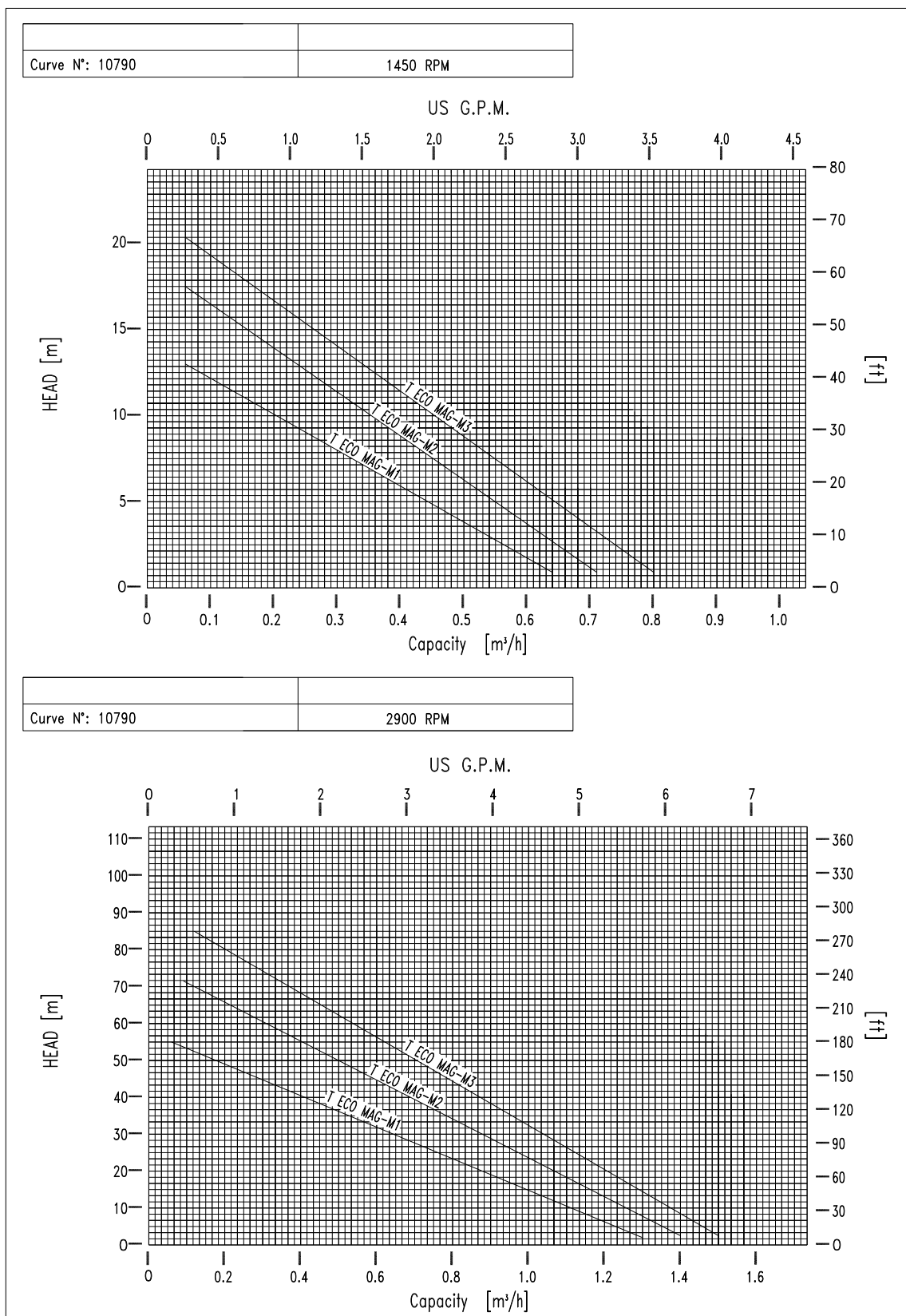
Electric Motor characteristics:	Supply frequency: 50 Hz	Supply frequency: 60 Hz
2 poles	2900 rpm	3500 rpm
4 poles	1450 rpm	1750 rpm

CAUTION



- CAUTION: If the pump is driven by inverter, remain within the recommended limits of rotation

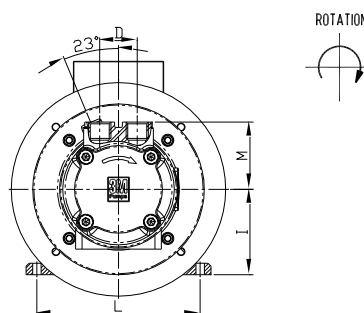
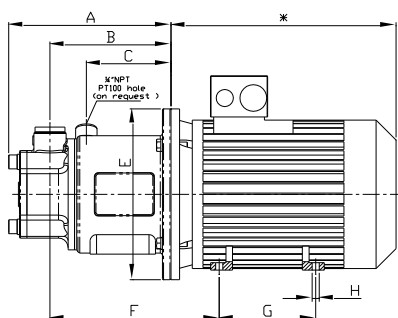
6. OPERATING LIMITS AND PERFORMANCES



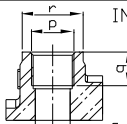
7. OVERALL DIMENSIONS

INGOMBRI _ OVERALL DIMENSIONS

Versione B3-B5/ B3-B5 Version



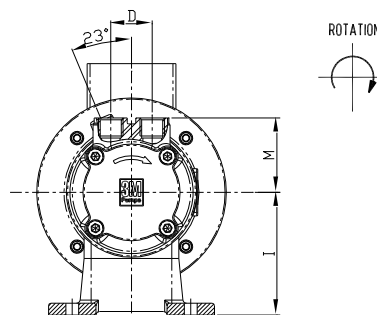
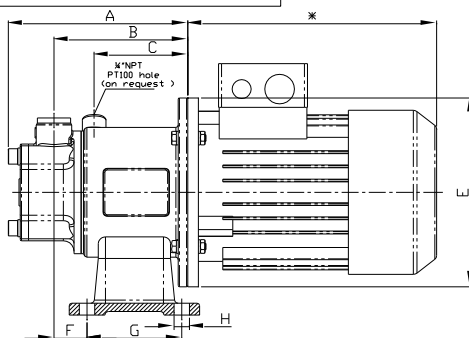
Conessioni filettate GAS or NPT/Port connection threaded GAS or NPT

Nome Pompa Pump Name	p	q	r	s	IN / OUT
T ECO MAG-M1+3	1/2"	16	28	16	

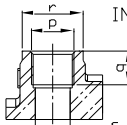
Nome Pompa Pump Name	Gr. motore Motor Size	A	B	C	D	E	F	G	H	I	L	M
T ECO MAG-M1+3	71	151	113	79	35	160	158	90	7	71	112	63
T ECO MAG-M1+3	80	161	123	89	35	200	173	100	10	80	125	63
T ECO MAG-M1+3	90	171	133	99	35	200	190	125	10	90	140	63

INGOMBRI _ OVERALL DIMENSIONS

Versione B5/ B5 Version



Conessioni filettate GAS or NPT/Port connection threaded GAS or NPT

Nome Pompa Pump Name	p	q	r	s	IN / OUT
T ECO MAG-M1+3	1/2"	16	28	16	

Nome Pompa Pump Name	Gr. motore Motor Size	A	B	C	D	E	F	G	H	I	L	M
T ECO MAG-M1+3	71	151	113	79	35	160	28	80	13	104	100	63
T ECO MAG-M1+3	80	161	123	89	35	200	28	80	13	104	100	63
T ECO MAG-M1+3	90	171	133	99	35	200	28	80	13	104	100	63

8. NOISE AND VIBRATION

The pump noise depends primarily on the operating conditions. The operating condition of the pump during the measurements is: pump coupled to an electric motor on a bench pumping liquid.
The average sound level measured frontally and laterally to the pump is below 85 dB (A).

9. RADIATION IONISING

The pump does not emit any kind of ionising radiation that could endanger persons.

10. CHECKS TO PUMP DELIVERY, STORAGE

All *M PUMPS* pumps are tested before shipment and carefully packed for transport: at the reception of the pump make sure that the pump has not been damaged during the transport. If there are problems, contact immediately the carrier and inform *M PUMPS* about what happened.

So that the pump is preserved over time as best as possible, we recommend storing it away from the sun, bad weather and dust, if not immediately installed or used for long periods.

Suction and discharge connection safety plugs must not be removed until installation. If provided with electric motor, observe also the motor manufacturer's storage formality.

The maximum allowable temperature range during storage, preservation and use must be between -15 e +40 °C with humidity between 10 e 90%.

11. SHIPPING AND HANDLING

You should carry out a precautionary check when receiving the pump to detect and report any damage in the transport and handling operations. In case of damages do not proceed with any operation but contact immediately *M PUMPS*.

The precautions to ensure the stability of the pump concern the possible slips and overturning caused by handling and transport, which must be prevented by setting the pump casing of the pump with ropes to the vehicle frame.

Pump and motor assembly can be moved manually due to its light weight.

12. ASSEMBLY, INSTALLATION, CONNECTIONS, COMMISSIONING AND SETTING

12.1. Assembly

Install the pump on a solid foundation as close as possible to the pumped liquid source, below its level, in a position to facilitate maintenance and inspection.

Ensure that the pump does not take rough shocks as this may damage the magnets of the internal and external rotor or the silicon carbide bearings.

Ensure that the heated air from other units does not affect the pump; the air temperature must not exceed 40 °C, for higher temperatures contact your distributor *M PUMPS*; ensure also cooling air free circulation area of at least ¼ the motor diameter, because either the pump or the motor should be able to dissipate the heat by natural air convection. Insufficient cooling could lead to high surface temperatures of the bearings support, poor lubrication and premature failure of bearings. Monitoring of the surface bearings temperature is useful.

It is always responsibility of the operator to keep limited the temperature of the liquid to avoid pump superheating: in case of irregular pressure fluctuations and flow drop turn off the pump.

CAUTION



- Normally you should mount the pump horizontally. If mounted vertically or inclined, the pump, or rather the suction flange shall be placed in the lowest point. Leave a space of at least 50 cm between the pump and any walls or pipes.
- when pumping liquid can reach high temperatures: form 60 °C upwards you must install protections to prevent contact with hot pump parts;
- Connect to the ground the entire pump casing to prevent accumulation of static electricity;
- If the pumped liquid can be dangerous to people and environment, the user must take precautions for a simple and quick block in case of leakage for breakage/ replacement/ pump maintenance.

12.2. Connection of the pump to suction and discharge pipes

For a proper installation aimed at an optimal use of the pump, you must follow these requirements:

- pipes must be supported and kept in line independently of the pump, until its connections, so that do not load on it;
- connections must not be subjected to stresses during operation;
- the maximum allowable forces and moments on flanges shall not exceed those listed in "technical data";
- inlet pipes should be built with as few restrictions as possible in order to have the highest available NPSH;
- the length of pipes, particularly that of the inlet pipe must be minimized;
- the pipe must be placed so that it is not possible the formation of air traps; if this is not possible, it should be calculated the possibility of bleeding the air from the highest point ;
- in the suction line use full section valves only;

if there is a possibility that the maximum working pressure can be overcome, for example due to excessive suction pressure, you should take appropriate measures by including a safety valve in the pipe; Avoid using quick-closing valves, because sudden changes of pressure cause water hammer very dangerous for the pump and the pipes;

Before installing the pump, make sure the suction line is clean and/or provided with a filter to protect the impeller and the stationary bearings from damages incurred by slag, or other foreign particles, especially when you start the installation for the first time.

1.3. Electrical connections:

DANGER



The pump is **supplied with or without electric motor: only qualified personnel** should carry out mechanical connection of the pump to the motor (for the model without motor) and the electrical connections of the motor to the electrical system. Please read carefully the instructions manual of the manufacturer of the motor or the manual before you complete the installation.

Make sure that the motor cannot be started during maintenance jobs.

12.4. Checks for the proper operation

We recommend to **install a pressure gauge** on both inlet and outlet pipes to allow the operator to easily control the proper pump operation in relation to the required operating point: in case of cavitation or other malfunctions, there will be obvious pressure fluctuations.

Check the differential pressure of the pump between the suction and discharge connections to verify that it works in the required working point.

Check that the absolute pressure at suction is not as low to cause cavitation.

CAUTION



Pump suction absolute pressure (in m) must be at least 0,5 to 1 m higher than the vapour pressure of the pumped liquid, in order to avoid cavitation. Cavitation must always be avoided as it is very dangerous for the structure of the pump.

12.5. Commissioning and operator training

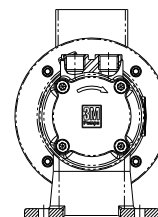
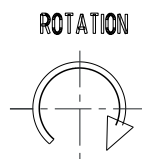
- Fully open the inlet valve and fill the pump and suction line;
- Ensure there are no obstacles to the free rotation of the pump impeller.

M PUMPS T ECO MAG-M series **are reversible** so the rotation can be reversed.

The standard direction is:

if you put in front of the pump casing, an arrow indicates the correct direction of rotation that is clockwise;

To control the direction of rotation, start and stop immediately the electric motor, then observe the direction of rotation.



Operators using the pump must have read this manual in the sections committed to the functioning, use and maintenance, as well as being qualified to fully understand the features and to be able to identify the problems of the pump.

By carrying out the functions mentioned in the previous section and all controls listed in the register maintenance, the pump is ready for use.

12.5.1. Self-priming pumps and non self-priming pumps

T ECO MAG-M pumps are not self-priming: make sure that the pump is filled with liquid and if necessary, vented before starting; in case that the suction head is negative compared to the discharge, the dry run should be avoided.

13. INTENDED USE OF THE PUMP. IMPROPER USE. DESCRIPTION OF FUNCTIONING. PERSONAL PROTECTIVE EQUIPMENT DURING USE.

13.1. Intended use of the pump

The magnetic drive pump, thanks to the separation between the pump and the motor, never enters into direct contact with motor parts, providing a friction effect on the impeller of the pump. The pump works correctly if the parameters specified in the paragraph "TECHNICAL DATA" are followed.

13.2. Instructions for proper use reasonably foreseeable

Before starting to operate you must check that:

- All maintenance actions were properly carried out according to the time intervals set by *M PUMPS*;
- There are no damaged parts of the pump;
- All the warning stickers and safety plates are present and in good condition and are operating the emergency stop buttons (check through a test).

CAUTION



Do not dry run the pump!

At the start, immediately check the pressure gauge placed in the discharge: if the discharge pressure does not reach the nominal value quickly, stop the pump and try to start again. Check the pump and piping to make sure that there is no leakage of liquid from the plant. A noisy pump is a symptom of a malfunction that will mean a failure in the short term. A very low frequency noise with a rumble can indicate cavitation; an excessive noise of the motor can be caused by a wear of a bearing.

13.3. Not permitted use

Even maintaining the conditions of use indicated in the paragraph "TECHNICAL DATA", the ways in which the pump should not be used are given here. To avoid damaging the pump, it is forbidden to use it in the following conditions:

PROHIBITION



- Start the pump dry: the pump casing must be full of liquid.
- Run the pump dry for more than 1 minute;
- Run the pump with inlet valve and /or outlet closed: the heat generated by the impeller, by magnetic coupling and bearings will bring liquid to boil, which will cause pump cavitation/vibration, impeller damaging and bearings collapse;
- The pump flow must never be throttled by the valve located in the suction pipe, which must be kept fully open.
- Start the pump if there are leakages;

- Change working conditions of the pump without having consulted *M PUMPS* technical office;
- Loosen pump connections while pump under pressure;
- Try to clean the pump while it is running;
- Run the pump in the opposite direction to that shown in the pump casing;
- Run the pump over nominal temperature and pressure;
- pumping liquids containing ferromagnetic particles of any size, or substances that can attack chemically or erode the inside of the pump;
- Remove guards and shelters while the pump is running;
- Make any intervention on the pump organs
- Make any intervention on electrical parts installed without first cutting electric power off, do not alter the safety devices installed, do not activate repeatedly the command buttons.

DANGER



It is incorrect any use of the pump other than that mentioned in the paragraph “Instructions for a proper use reasonably foreseeable”.
M PUMPS disclaims any liability damages to things and people related to uses for which the pump was not specifically designed and constructed.

It is also forbidden to use the pump in a way that, based on experience and under certain situations, may result dangerous situations due to an improper use of the pump.

14. RESIDUAL RISKS AND PROTECTION MEASURES TO BE TAKEN

14.1. Description of the residual risks that remain

Despite adopted measures incorporated in the pump, the main dangers associated with the use of the pump and the solutions identified are the followings:

Danger of sketches projection of process fluid that can be corrosive or burning, as a result of improper installation and sudden ruptures of the pump casing and hydraulic lines;

Danger of cuts to the hands due to the presence of smears on the pump casing;

Explosion of the pump is due to a formation of explosive mixture inside the pump casing as a result of an improper use.

14.2. Protection measures to be taken by the user and instructions

PROHIBITION



It is absolutely forbidden to the user to tamper safety devices. Before using the pump check the proper couplings mechanical protection. Any tampering cancels the warranty and liability of *M PUMPS* in front of the pump users.

Only authorized maintenance personnel can perform maintenance operation affecting safety devices.

14.3. Personal protective equipment to wear

Protection measures that have to be taken during this phase are: use of antacid and antistatic clothing, chemical-resistant glasses, mechanical and chemical protecting gloves and safety shoes.

Avoid the use of accessories (necklaces, bracelets, etc.) and unshackled, torn or dangling clothes that could get entangled in parts of the structure.

15. OPERATIONAL LIMITS, DESCRIPTION OF HAZARDS NOT ELIMINATED FROM THE SECURITY MEASURES TAKEN

Dangers that have not been reduced/ eliminated with the safety measures adopted on the pump can be reduced/eliminated if operators apply management measures such as:

- Keep all the safety warnings of and all stickers and labels intact and replace them when necessary, periodically checking their good condition;

- Do not consume substances which may affect the physical ability or the mental faculty (alcoholic beverages, medicines, drugs, etc);
- Always use original spare parts or components approved by *M PUMPS*;
- Always perform any modification or structural intervention without the approval of *M PUMPS*;
- After accidental shocks suffered by the pump, check the pump integrity and perform a check to *M PUMPS*;
- After a long shut down period of pump, check pump integrity and wearing parts status. If necessary replace them with original spare parts.

CAUTION






Each of the misuse or negligence listed up to now causes:

- Immediate cancellation of *M PUMPS* warranty.
- Cancellation of *M PUMPS* responsibility for damage to property, animals or people.

15.1. Safety information present on the pump

Safety warnings applied to the pump must be respected and restored in case of illegibility, and are as follow:

Warning	Description signs applied	Symbol/indication	Quantity	Notes
1.	<i>M PUMPS</i> nameplate.	As described in paragraph "PLATE"	1	1
2.	Label rotation and do not run dry indication		1	2
3.	Hydro-test label		1	3
4.	Label quality control assembly		1	Internal use

INSTRUCTIONS AND PROCEDURES FOR THE TRAINING OF THE PERSONNEL AND FOR EMERGENCIES

Operators responsible for the various life stages of the pump must be:

- for assemblers: staff formed and trained on good practices for handling of goods with the use of tools and lifting equipments;
- for installers of pipes and electrical connections: qualified and trained staff to operate on electrical plants, staff with experience in hydraulic installations;
- for users: professional staff trained in the instruction for use of this pump.

In case of emergency:

- alert who is close to the situation of danger, even waving his arms;
- stop the pump by pressing the nearest emergency stop button;

15.2. **Recovery mode**

To return to normal operating conditions, you must identify and eliminate all causes that have provoked the emergency, eventually repairing or replacing the components that may have been damaged.

CAUTION



After the intervention on protection devices, it must be found the cause that provoked it before continuing to operate.

15.3. **Fire-fighting equipment to be used:**

In case of fire involving the pump, you can use water or liquid foam or powder type fire extinguisher, but only after shutting off electric power. Do not use CO₂ as sprayed at -79 ° C may react violently with hot parts.

15.4. **Emission / dispersion of harmful substances**

The fluid in the plant might be released in the atmosphere following an intervention or the pump break.

16. MALFUNCTIONING, FAILURE, BREAKDOWN, ACCIDENT. MOST FREQUENT PROBLEMS: CAUSES AND REMEDIES

There aren't pump details which provide such cases of malfunctioning as to restrict or make its use dangerous.

In paragraph "Most frequent drawbacks: causes and remedy" is discussed with more details in this section.

16.1. **Malfunctioning**

There are not pump components that may lead to cases of pump malfunctioning as to restrict or make its use dangerous.

In paragraph "Most frequent problems: causes and remedy" is discussed in details in this section.

16.2. **Failure**

In case of failure of mechanical parts you must immediately restore the original terms of safety by replacing or repairing the parts that have deficiencies.

In case of failure of the pump, proceed as follows:

- Turn the motor off;
- Close the inlet and outlet valves;
- Find the cause of the failure by checking the section "Most frequent problems: problems, causes, remedies, residual risks".

The failure of a pumping plant can be attributed to:

- a pump failure;
- a failure or defect in the piping;
- a failure due to a mis-installation or a start up not correctly made;
- wrong choice of pump.

16.3. **Breakdown**

In the event of failure of pump alert verbally the staff present in the nearness of the damage that is verifying.

16.4. **Accident**

In case of accident, you must report the emergency to the plant manager responsible of the installation, in order to secure the plant and allow the emergency team to reach the place where the accident happened.

16.5. Most frequent drawbacks: problems, causes, remedies, residual risks

INSUFFICIENT FLOWS	
Causes	Remedies / actions to be taken
The required head exceeds the designed pump head.	<p>Increase the speed rotation if possible. Reduce the total head of the system if possible. Increase the diameter of the discharge pipe. Check that the discharge valve is fully open. Replace the pump. Ask your <i>M PUMPS</i> distributor.</p>
The pump rotates in the opposite direction.	<p>Check the direction of rotation. Refer to section 3.5 of this manual</p>
Air or steam trapped in the suction.	<p>Check the presence of air or steam trapped. Refer to section 3.4 of this manual.</p>
The liquid contains air or steam. The liquid produces foam.	<p>Check the presence of vortices in the suction line. Enter some in the fuel tank to prevent the formation of vortices. Install a tank of sufficient capacity in the suction line to allow gas to drag.</p>
Insufficient inlet pressure, with the generation of cavitation and efficiency loss.	<p>Reduce negative suction head, increase static suction height Check that the intake is not blocked or are no bottlenecks. Reduce liquid temperature. Increase suction pipe diameter. Reduce inlet pipe length. Open the inlet valve fully. Check the viscosity of the liquid; refer to "technical data" section of this manual. Increase the temperature of the liquid if necessary.</p>
The temperature of the liquid is close to boiling point	<p>Reduce the liquid temperature.</p>
NO FLOW	
Causes	Remedies / actions
The pump is not primed	<p>Re-prime the pump. Refer to section 3.5.1 of this manual. Check for air leaks in the suction line</p>
Suction line blocked	<p>Ensure that there are no obstructions, blind pipes, or closed valves.</p>

The magnetic coupling decouples	<p>Reduce flow: partially close the discharge valve. If possible reduce liquid specific gravity. Reduce the pump head (check in advance with your distributor <i>M PUMPS</i>). Make sure the pump turns freely; inspect the inside in case this does not happen. Reduce installed motor power (check in advance with your distributor <i>M PUMPS</i>). Adopt star-delta starting.</p>
The motor stopped	<p>Check power of the motor. Check status of the motor.</p>
EXCESSIVE FLOW	
Causes	Remedies / actions
The head required is lower than that provided by the pump	If possible, reduce rotation speed reduce the impeller diameter; partially close the discharge valve .
OVERHEATING OR MOTOR STOP	
Excessive liquid specific gravity	Reduce flow by throttling discharge valve.
The pump has seized or is about to seize.	Check the free rotation of the impeller. Check for internal obstructions.
The motor and pump are misaligned	Refer to section 3.8 of this manual
The motor bearings are damaged or worn.	Replace the motor bearings, investigate the causes of breakage.
Motor under sized	Fit a powerful motor (check in advance with your distributor <i>M PUMPS</i>).
Motor overload threshold set incorrectly	Check motor safety settings.
The motor dry running protector (where present) has failed or has been set incorrectly.	Check flow decreases or lack of liquid in suction.

FUNCTIONING WITH NOISE DEFECTS AND/OR VIBRATIONS

Causes

Insufficient inlet pressure, consequent cavitation, insufficient lubrication of the bearings (with mechanical damages if the condition persists).

STOP IMMEDIATELY THE PUMP!

Wear, erosion and immediate damage to the impeller and internal bearings.

Wear of the coupling motor-pump

Ball bearings or motor failure.

Pump, motor or baseplate not anchored well.

Misalignment or improper anchoring of the pipes.

The pump was started while still rotating in the opposite direction, for a previous start.

Remedies / actions

Refer to paragraphs 3.4, 3.5, 4.1, 4.2, 4.3 of this manual

Check inside the pump damages or obstructions.

Replace the coupling and proceed to the realignment of pump and motor.

Check and replace them if necessary.

Make sure that the motor and baseplate are firmly anchored to foundations and do not produce any abnormal vibration.

Check correct alignment of pipes and supports, refer to section 3.2 of this manual.

Stop immediately the pump and drain all the liquid from the discharge line before restarting.

17. PERIODIC AND EXTRAORDINARY MAINTENANCE

Proper maintenance and correct use are essential factors to ensure performance and pump lifetime.

17.1. Cleaning components and magnet

To degrease and clean all surfaces of the couplings and centering surfaces, if possible use methyl alcohol. Preferably use paper towels. Do not use solvents and other corrosive liquids on magnet to avoid damaging it; any dirt can be removed from the magnets by using gummed paper. Do not hack or put pressure on the magnet during its handling, it would cause them damages because of their fragility.

17.2. Periodic preventive maintenance

Instructions relating to maintenance activities whose implementation do not require specific skills that can then be made by users of the pump, are given. These are programmed operations and inspections on issues considered important for technical, operational and staff safety purposes, based on *M PUMPS* experience and knowledge.

If the hydraulic pump is washed with pressure jet, prevent water entry into the motor terminal box.

DANGER



Do not throw water on the pump hot components: components can explode in case of sudden cooling generating projection of metallic material and under pressure hot liquid leakage hazardous to health. Do not stroke and pressure on the bearings, you would cause the formation of micro-cracks which can cause serious damages.

N.	Description control / intervention: implementation rules	Warnings and protective measures be taken to perform the maintenance properly and safely	Time
2	Internal volutes	Check the status of volutes, replace them if worn	After 2500 hours, check any premature wear, then every 5,000 hours or every year.
4	Motor bearings	Unless other specifications, motor bearings are greased for life, so there is not a maintenance schedule, anyway it is recommended to check the condition of the bearings and replace them when worn	

In **Appendix A** is a list of periodic maintenance and inspections to be completed each time you perform such operations.

17.2.1. Emptying of the fluid contained in the pump

Before disassembling, you must empty the liquid from the pump according to the following steps:

- Close the valves present in the inlet and outlet pipes, and in the cooling pipe;
- Unscrew the drain plug;
- When emptied, screw the drain plug again.

If hazardous to health liquids are pumped, wear suitable personal protective equipment.

17.3. Extraordinary maintenance

The extraordinary maintenance operations concern the activities that are beyond those typically programmable and executable; they require precise technical expertise by qualified personnel, and then is recommended to contact *M PUMPS*. Address is shown in the header of every page of this manual.

DANGER



If it becomes necessary to disassemble the pump, you must remember that the liquid should be collected and disposed in accordance to existing environmental laws. If the pump should be sent to *M PUMPS* it must be drained, cleaned and must not contain any traces of pumped liquid.

18. REPAIR AND PARTS REPLACEMENT

The pump must always be kept in optimum operation conditions.

Most of the spare parts have clear and comprehensive references for their identification. It is important that the pump components, in the case of repair, are replaced by original ones: to order original spare parts, contact *M PUMPS* referring to the model of the pump, serial number, description of the component and the quantity needed.

When you see elements with rust, cracks, etc, you must perform all replacements/repairs necessary to re-establish the safe operating conditions of the pump. In any case it is advisable to ask *M PUMPS* opinion before any intervention.

The periodic maintenance specified in the "PERIODIC AND EXTRAORDINARY MAINTENANCE"



To allow a smooth running for a long time is necessary to make the required maintenance.

Operators should make frequent visual inspections to check that the pump is running smoothly without noise or vibration, and that the discharge pressure is holding steady, without fluctuation, at the correct figure. Over-heating of the pump or motor bearings is cause for alarm. The bearing housing should not be more

than 50°C above ambient temperature, nor should it exceed 80°C (too hot to touch) in any event. If the bearings overheat, shut the pump down immediately, investigate the cause, and take corrective action.

18.1. Pump disassembling

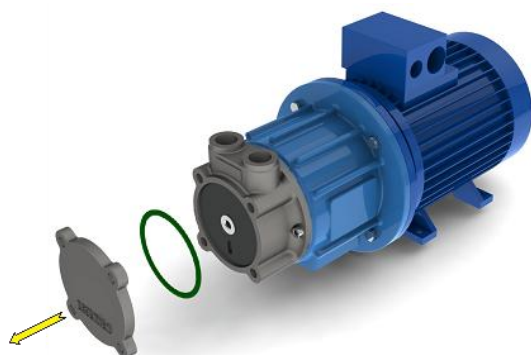
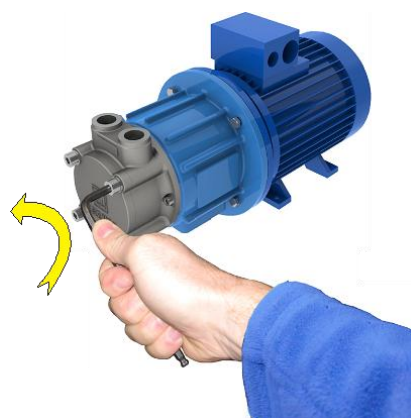
If the pump has pumped hot liquids, make sure that it has been cooled before disassembly. The pump may have pumped liquid hazardous to health is therefore necessary to wear personal protective equipment. Before to proceed with disassembling, follow carefully the decommissioning instructions, at paragraph 20.2. The activities of disassembly and maintenance of the pump should be conducted in full compliance with current health and safety regulations. Some spare parts may have potential health risk to the operators:

CAUTION 	M PUMPS disclaims any liability for damage to property and people and will invalidate the warranty if you install non original components.
MAGNETIC 	<p>The pumps built by M PUMPS contain extremely strong magnets. The use of tools and work surfaces not ferromagnetic is highly recommended. The department in which you perform maintenance must be clean and free of iron particles that may be attracted by magnets.</p> <p>Pay attention to the strong magnetic attraction when you work in proximity of the internal or external magnets. Tools can be strongly attracted by magnets, or slip from the hands causing damages to fingers and hands, moreover, the magnets may be strongly attracted by ferromagnetic devices present in the area.</p>

For dismantling and maintenance, please carefully follow the indications below:

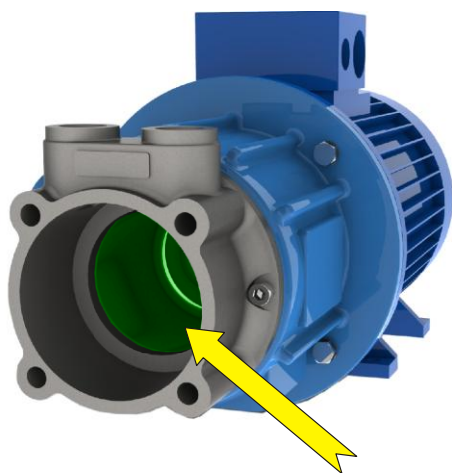
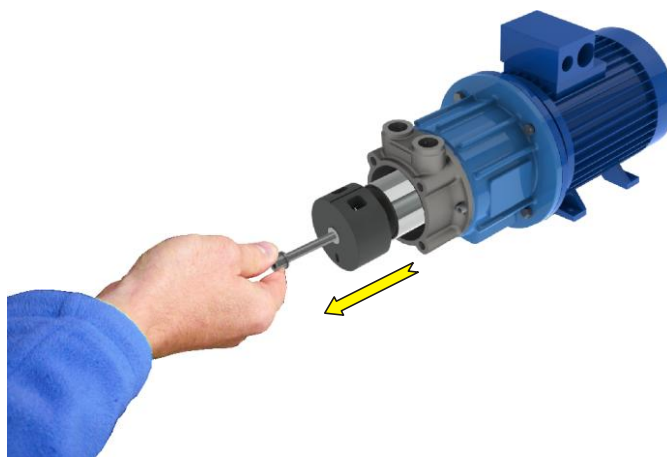
After disconnecting the pump unit from electric supply:

Unscrew cover use an Allen Wrench of 5mm



Remove the cover and check O-ring status

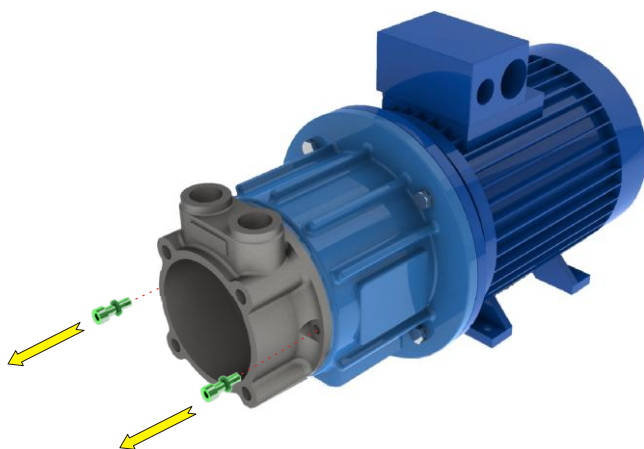
Now, using one of the cover screw, it is possible to fit it into shaft hole (only for stainless steel shaft version) and pull out the RWP cartridge.



Before to insert the new cartridge, carefully inspections the internal of rear casing, to check the presence of damages, like signs of friction, signs of overheating or dents.

Take care that the casing seat is well cleaned before inserting the new cartridge.

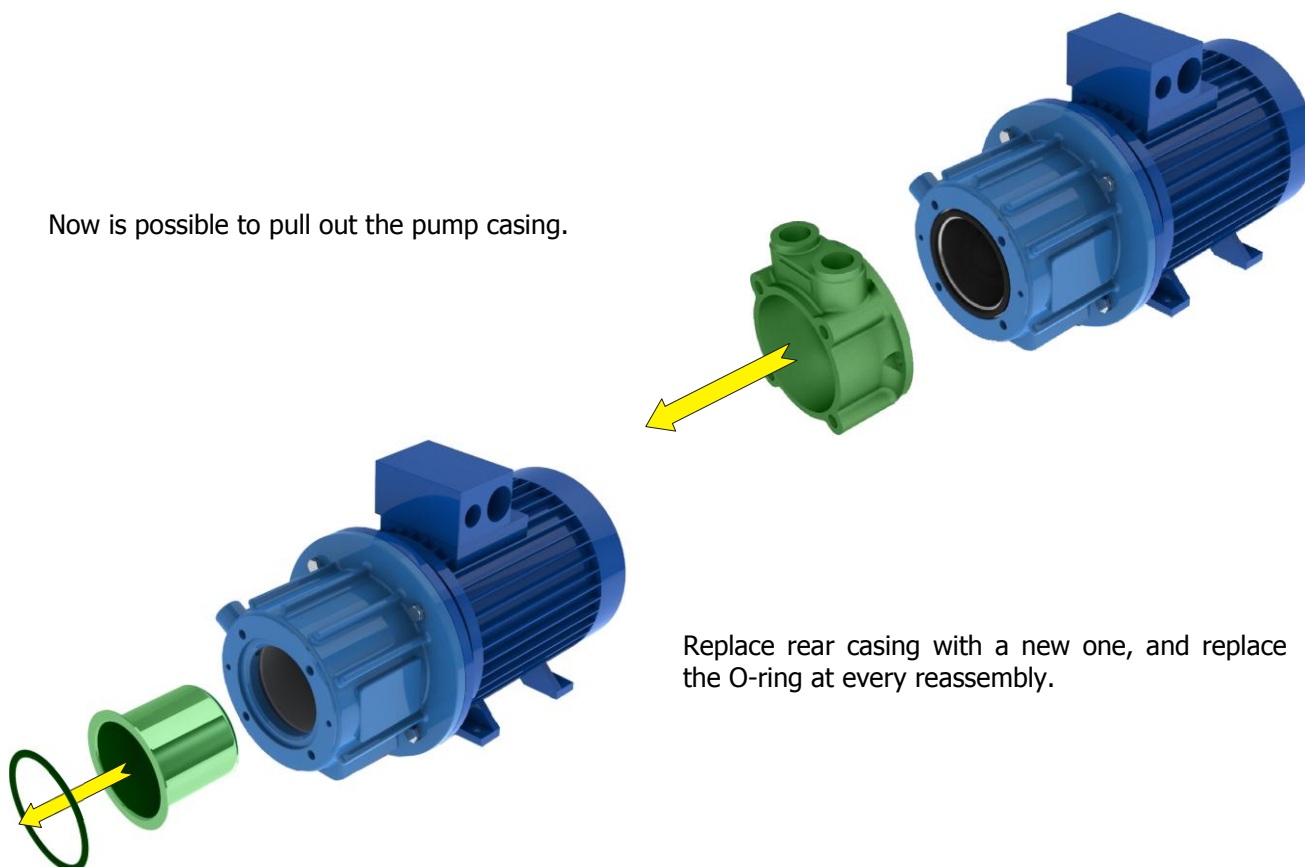
If the damage is located into the cartridge, simply replacing it with a new one, is possible to reassembly the pump and restart it.



In case the rear casing is compromised, it is necessary to replace it.

To do this, unscrew the casing screws, use an Allen Wrench of 5mm.

Now is possible to pull out the pump casing.



Replace rear casing with a new one, and replace the O-ring at every reassembly.

18.2. Pump reassembling

To reassemble the pump, follow maintenance procedure (enclosed.....) in reverse order. Clean each component before assembly, make sure that all parts are free from dirt, metallic particles, etc..

19. DECOMMISSIONING, DISMANTLING AND DISPOSAL OF MATERIALS

19.1. Decommissioning

For an eventual long time decommissioning, it is advisable to apply some simple precautions to preserve correctly the pump.

Make the pump run with clean water (or other suitable solvent compatible with the materials of the pump) for several minutes, in order to avoid the risk of liquid precipitation or deposits. Disconnect from the electric power / liquid supply and place it in a protected site.

During the commissioning after a long period of storing, carefully follow all recommendations for commissioning described at paragraph 3.5 of this manual.

CAUTION

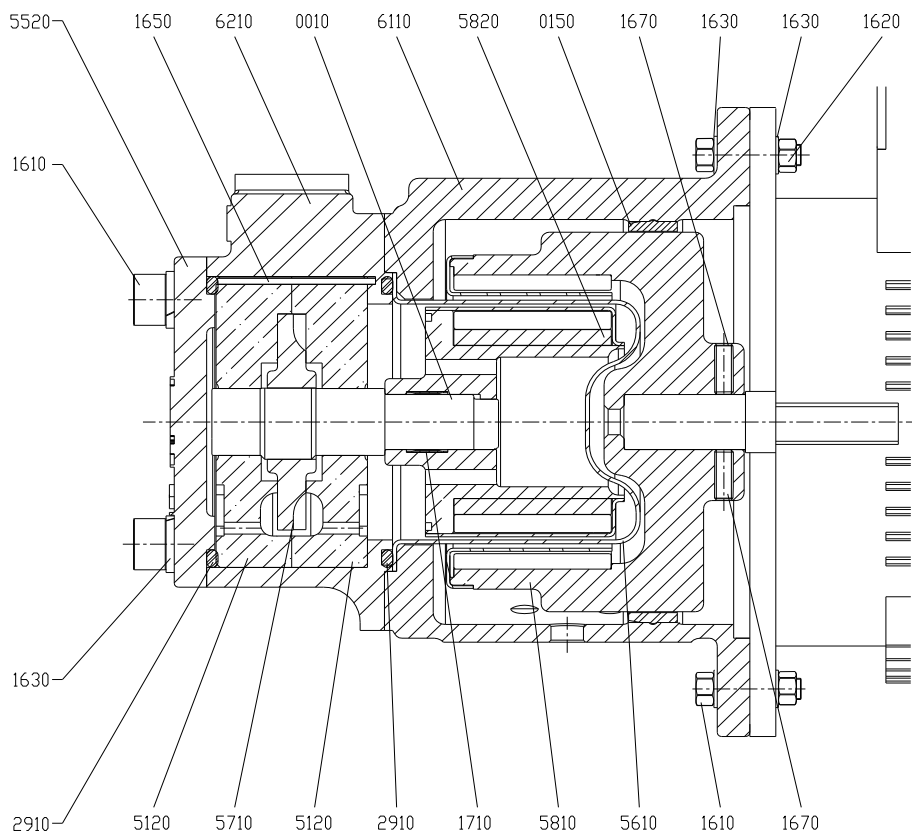


A good storing will guarantee against unpleasant incidents during the restarting of the pump. *M PUMPS* disclaims any responsibility for machines stored incorrectly. If you intend to stop using this pump it is recommended to make it inoperative.

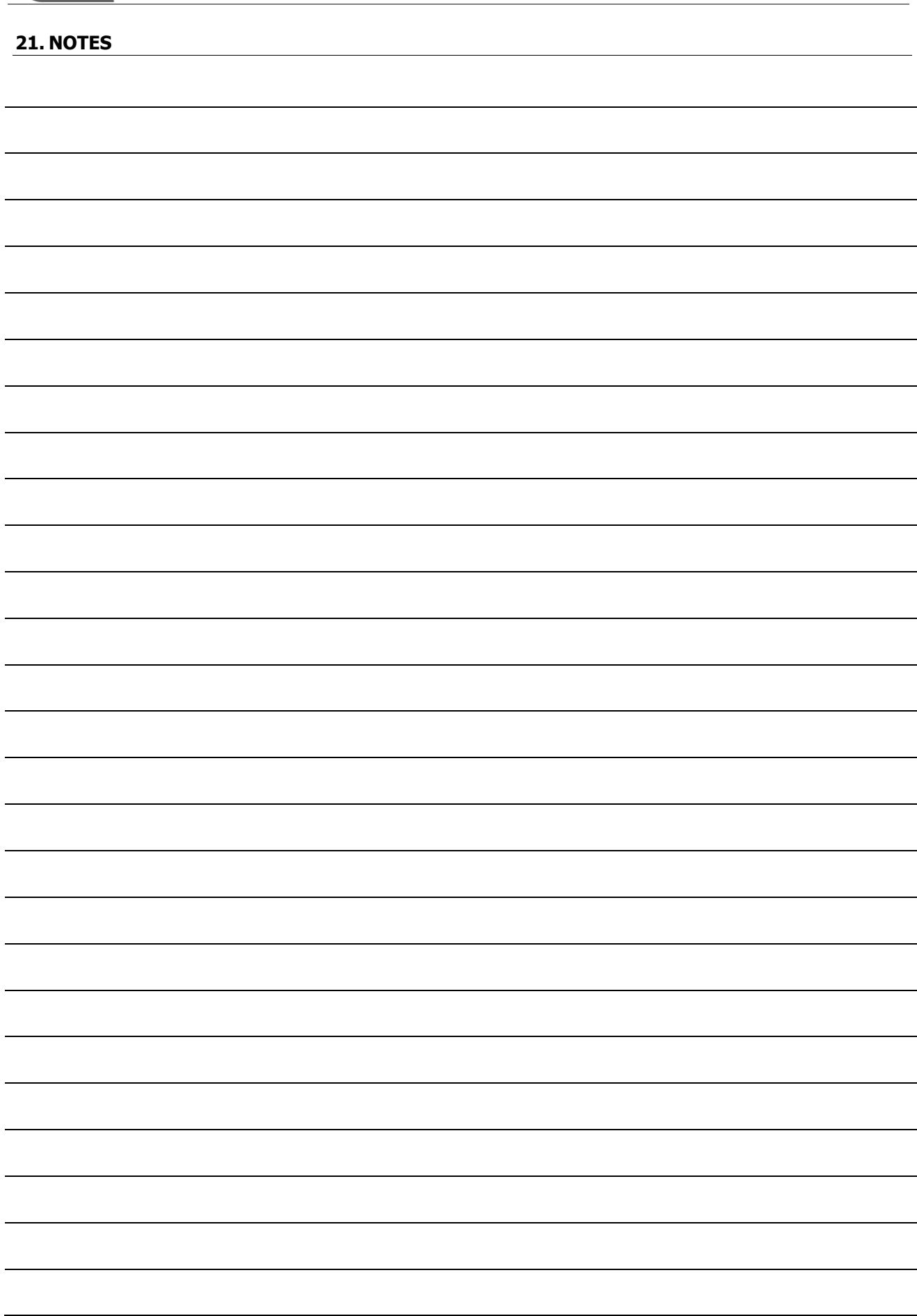
19.2. Demolition and dismantling

The user must comply with the legislation on environmental conservation and will have to deal with the disposal and elimination of materials and harmful substances of the pump components. It is recommended to destroy the identification plates of the pump and any other document.

20. SECTION VIEW AND PART LIST



N°	DESCRIZIONE	DESCRIPTION
0010	Albero	Shaft
0150	Anello di Strisciamento (Solo per Versione ATEX)	Rub-Ring (Only for ATEX Version)
1610	Vite/Prigioniero	Screw
1620	Dado	Nut
1630	Rondella	Washer
1650	Guide pin	Guide pin
1670	Grano	Exagon Socket Set Srew
1710	Tollerance Ring	Tollerance Ring
2910	□-Ring	□-Ring
5120	Anello Voluta	Volute Ring
5520	Coperchio	Pump casing cover
5610	Corpo Posteriore	Rear Casing
5710	Girante	Impeller
5810	Magnete Esterno	External Magnet
5820	Magnete Interno	Internal Magnet
6110	Supporto Motore	Bracket
6210	Corpo Pompa	Pump Casing



22. APPENDIX A – REGISTER OF MAINTENANCE AND PERIODIC CHECK OF THE PUMP

It is provided a list of maintenances to be carried out and their respective ranges; you must register these operations.

Commissioning date: _____

Main maintenance operations to be performed by the second year of use onwards:			
N.	<u>Required check</u>	Warnings and protective measures be taken to perform maintenance properly and safely	Range
2	Volute rings and shaft	Check the condition of volute rings, sleeve bearings and thrust bearing if worn replace them, reassemble using new gaskets	After 2500 hours, check any premature wear, then every 5,000 hours or every year.
4	Motor bearings	Unless other specifications, motor bearings are greased for life, so there is not a maintenance schedule, anyway it is recommended to check the condition of the bearings and replace them when worn	

DATE	DESCRIPTION OF OPERATION (report the numbers associated with intervention and any operations carried out in addition)	OPERATOR SIGNATURE



M PUMPS s.r.l. Via dell'Artigianato, 120
45015 - Corbola (RO) – Italy
info@mpumps.it
www.mpumps.it
Tel. +39 0426 34 63 04
Fax. +39 0426 34 91 26

